

Kuy Plastic Surgery - Financial Payment Policy

Thank you for choosing Kuy Plastic Surgery! We are committed to the success of your medical treatment and care. Please understand that payment of your bill is part of this treatment and care.

For your convenience, we have answered a variety of commonly asked financial policy questions below. If you need further information about any of these policies, please ask to speak with our Office Manager.

Payment:

Payment is expected at the time of treatment performed that day. For your convenience, we accept payment by Cash, Check, Debit, VISA, MasterCard, American Express, Discover, Care Credit*, Patient Fi*, Cherry*, and Alphaeon*

**Special Financing – cannot be used to finance packages, purchase discounts or specials offers.*

Effective July 1st, 2025, a Credit Card Surcharge of 2% will be applied to all Credit Card Transactions.

For your convenience, you are welcome to avoid the Credit Card Surcharge Fee by paying with Cash, Check or Visa/Mastercard Debit Card Only.

Insurance:

We do not accept any Insurance Plans or Medicaid for treatment or surgery.

Pathology Submission & Billing Acknowledgment:

I understand that if tissue is removed during my procedure, it may be sent to an independent pathology laboratory for diagnostic examination. I acknowledge that a **separate fee** will be incurred for pathology services. If additional review or consultation is required to clarify or confirm the diagnosis, the specimen(s) may be sent to another qualified pathologist or specialty laboratory, and those services will also generate separate charges.

I understand that **pathology services are billed by the laboratory performing the examination**, either to me or to my health insurance company (if applicable). I further understand that **pathology charges are based on the date the specimen is interpreted by the pathologist**, which may differ from the date of my procedure.

If I have health insurance, I understand that pathology claims will be submitted to my insurer, and that I am responsible for any deductibles, co-payments, co-insurance, or non-covered services as determined by my insurance policy. **I agree to bring a copy of my health insurance card on the day of my procedure so that Kuy Plastic Surgery may make a copy and submit it with the specimen for pathology processing.**

I authorize Kuy Plastic Surgery to release pertinent medical information to my insurance company when requested.

If I do not have health insurance, I understand that I am fully responsible for all pathology charges billed by the laboratory.

Surgery:

If Dr. Kuy recommends surgery, your surgery will be scheduled by our Patient Coordinator. She will answer specific questions about the surgery scheduling process, draft up a surgery fee quote, discuss the paperwork and tests involved.

Patients are required to pay a pre-surgical deposit of 10% which secures your surgery date and is applied toward your surgery cost. Final Payment is due 3 weeks prior to surgery.

What if I missed my appointment to see Dr. Kuy?

We understand that on rare occasions, issues may arise causing you to miss your appointment without the ability to notify our office prior to your appointment. Should you experience any unforeseen circumstance that causes you to miss your appointment, please call our office to have it rescheduled. All Surgery Consults with Dr. Kuy require a Credit Card to hold your appointment. If you miss your appointment or do not cancel 48 hours prior to your scheduled visit, you will be charged a \$200 Fee.

If paying by cash or with credit card, please make sure the receptionist provides a receipt. If you do not receive a receipt, please contact the office manager at 513.342.3534.

You will be asked to Sign an Electronic Consent Form that you have read, understand, and agree to the above Financial Payment Policy.