



## Kuy Plastic Surgery

### Patient Protocols:

### **During Covid-19 Pandemic**

*While we are pleased to resume many of our treatments and services on Monday May 4th, we need to follow strict guidelines to ensure patient and staff safety and well-being during this period.*

#### **Prior to your visit**

- **You must complete our emailed COVID-19 pre-screening survey which will be e-mailed to you 3-5 days prior to your scheduled appointment.** (Check your spam & trash folders)
- Please minimize your exposure to others per Ohio advisements.
- If recent exposure to COVID-19, please call us to reschedule for a later date.
- Report fever, cold symptoms, cough, headache, or chills to our office.
- “New Patients” – please complete your Patient Portal prior to arriving at the office. If you are having trouble, please call the office 844.794.7763 and ask for Meagan.

#### **Day of Appointment**

- **Please wear a face mask to the office.** Expect that all of our staff will be masked, as per local recommendations.
- **NO Accompanying VISITORS** will be allowed to enter office with you during this pandemic period unless scheduled patient is a minor or needs assistance.
- You will be greeted at the door for a temperature check, quick review of COVID-19 survey, and hand disinfection.
- **Please DO NOT arrive any earlier than your scheduled appointment time.**
- Everyone will maintain social distancing within the office.
- We will room you promptly upon arrival.

#### **Visit options**

- We also offer Telehealth visits for consultations or follow-up care.

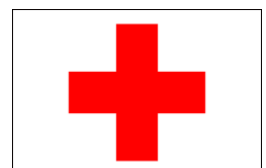
*Know that we are instituting many enhanced cleaning and disinfection measures in the office during this period to ensure that you have a positive, safe experience.*

*We appreciate the trust that you have placed in us to care for you at this time.*

*We look forward to welcoming you soon.*



*Swiss Precision*



*in a safe setting*